

## Accessibility

Bath Festivals is keen to promote equality of opportunity for people with disabilities and to take the necessary steps to meet their requirements.

This guide is designed to inform everybody who comes to a Bath Festivals event what we can offer customers who may have particular requirements.

## Contact Details

Please contact our Access Officer at [access@bathfestivals.org.uk](mailto:access@bathfestivals.org.uk) or phone 01225 463362 if you have any questions regarding this guide or accessibility at Bath Festivals' events.

## Venue Information

Bath Festivals use a range of venues across the city.

The following venue information is correct at time of writing. For up to date information please contact the venue directly.

- **Alice Park**, Gloucester Road, Bath, BA1 6EW. Alice Park is wheelchair accessible, have accessible and well-kept toilets. There is also free parking available.
- **Bath Box Office**, Bath Visitor Information Centre, Bath, BA1 1NL. Bath Box Office is wheelchair accessible (the disabled entrance can be found via the side entrance of the building), offers a hearing loop and admits registered assistance dogs.
- **Bath Central United Reformed Church (BCURC)**, 7 Argyle Street, Bath, BA2 4BA. BCURC is wheelchair accessible, has accessible toilets, offers a hearing loop, and admits registered assistance dogs. There are also baby changing facilities available at the venue. There is no parking for the BCURC. However, there is mobility parking for blue badge holders 3 minutes away, located on Walcot Street.
- **Bath Royal Literary & Scientific Institution (BRLSI)**, 16-18 Queen Square, Bath, BA1 2HN. BRLSI is wheelchair accessible, has accessible toilets, offers a hearing loop, and admits registered assistance dogs. The BRLSI does not have parking; however, there is mobility parking for blue badge holders close to the venue, located on Charlotte Street.
- **Friends Meeting House**, York Street, Bath, BA1 1NG. Friends Meeting House is wheelchair accessible, has accessible toilets and offers a hearing loop. There is no parking for Friends Meeting House, however, there is mobility parking for blue badge holders located nearby on Manvers Street.
- **Guildhall**, High Steet, Bath, BA1 5AW. The Guildhall is wheelchair accessible, has accessible toilets, offers a hearing loop, and admits registered assistance dogs. There are also baby changing facilities available at the venue. There is not parking at the Guildhall, however, there is mobility parking for blue badge holders nearby, located on Walcot Street.
- **Keynsham Community Space**, One Stop Shop, Keynsham Civic Centre, Market Walk, Keynsham, Bristol, BS31 1FS. Keynsham Community Space is wheelchair accessible through a dedicated entrance on Temple Street and offers a hearing loop. There is pay and display mobility parking for blue badge holders at the Keynsham Community Space.

- **Komedia**, 22-23 Westgate Street, Bath, BA1 1EP. Komedia is wheelchair accessible (the disabled entrance can be found alongside the main doors), has accessible toilets (located by the main door into the auditorium), baby changing facilities and admits registered assistance dogs. Komedia has no parking. However, there is mobility parking for blue badge holders around the corner from venue, located at Saw Close.
- **Mission Theatre**, 32 Corn Street, Bath, BA1 1JU. Mission Theatre is wheelchair accessible, has accessible toilets and offers baby changing facilities. There is mobility parking nearby for blue badge holders on the road opposite the Mission Theatre and around the corner at Southgate car park.
- **The Forum**, 1A Forum Buildings, Bath, BA1 1UG. The Forum is wheelchair accessible (the disabled entrance can be found at The Forum reception, to the right of the main doors), has accessible toilets (located in the Lower Foyer area) and baby changing facilities, offers a hearing loop and admits registered assistance dogs. There is mobility parking nearby for blue badge holders on the road opposite The Forum and in Avon Street and Southgate car park.
- **Roman Baths**, Abbey Church Yard, Bath, BA1 1LZ. The Roman Baths is wheelchair accessible, has an accessible toilet and offers a hearing loop. There is no parking available at the Baths, however; there is mobility parking nearby for blue badge a few minutes away, located on Manvers Street.
- **Widcombe Institute**, Widcombe Hill, Bath, BA2 6AA. Widcombe Institute is wheelchair accessible, has an accessible toilet (located near the front door). There is no parking available for the venue but there is mobility parking for blue badge holders 2 minutes away in Claverton Street.
- **Widcombe Social Club**, Widcombe Hill, Bath, BA2 6AA. The Widcombe Social Club is wheelchair accessible and has accessible toilets (located on both floors). There is mobility parking for blue badge holders opposite the venue just outside the Natural Theatre Company and a car park which is 2 minutes away on Claverton Street.

## How to Book

By telephone 01225 463362. We do not have mini-com or text-phone.

Online at [www.bathfestivals.org.uk](http://www.bathfestivals.org.uk)

By post to Bath Box Office, Bath Visitor Information Centre, Abbey Chambers, Abbey Churchyard, Bath, BA1 1LY. Cheques should be made payable to Bath Box Office.

In person at Bath Box Office (address above). There is level access into the Box Office via the side entrance (left, near Bath Abbey) of the building.

For disabled people who need to bring a personal assistant we offer one free ticket per event.

If you require a wheelchair space or a specific seat to accommodate your needs please request this at time of booking. At the moment we do not have the facilities to book these seats online, please call Bath Box Office on 01225 463362.

## **Arrival Guide**

If you need to collect your ticket on the day, the Box Office will be open in the venue one hour prior to the event.

Upon arriving at the venue, staff and stewards wearing festival lanyards will be happy to help guide you to your seat and any other facilities.

We are happy to provide early entrance options if audience members need to avoid crowds. Please contact the Access Officer at [access@bathfestivals.org.uk](mailto:access@bathfestivals.org.uk)

## **Medical Requirements**

We welcome audience members who need to bring medicines, food or drink to manage a medical condition, or medical equipment.

A first aider will be on hand in each venue. In an emergency please contact a steward who will proceed to contact the first aider or emergency services immediately.

Please contact our Access Officer on 01225 462231 if you have any questions regarding medical requirements.

## **Access to Performances**

Most of our venues offer hearing loops and admit registered assistance dogs. Please see individual venue information for more details.

We are happy to book British Sign Language interpreters for events if required. Please contact the Access Officer on 01225 462231 at least two weeks prior to the event.

We do not offer captioning, audio description and relaxed performances at the present time.

**If you have needs that have not been addressed in this guide please contact our Access Officer on 01225 462231 or at [access@bathfestivals.org.uk](mailto:access@bathfestivals.org.uk) and they will be happy to help.**